



CLEANING AND CARE

GAN RUGS

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The GAN concept is firmly rooted in hand-made designer products. GAN sees rugs as more than decorative objects. They are patterns of shapes and volumes that redefine the concept of habitability.

What makes them so valuable is that they are made by hand, slowly, piece by piece. That's what makes us different and defines us. All our products are entirely hand made in India by skilled craftsmen who use only natural fibres.

MAINTENANCE TIPS

To ensure that your rugs last you a long time, GAN advises you carry out the following maintenance and cleaning procedures:



All carpets, when new, form and release "fuzz" during the first few months. To remove it, we recommend you brush them gently with a soft bristle brush in the direction of the pile; and then use your vacuum cleaner, with wheels in the nozzle in the same direction.



If threads protrude from the surface of the rug, do not pull them. Simply cut them so that they are flush with the rest of the pile.



Because natural dyes are used to colour the fibres, do not wet your rug, since certain colours may run. That is why we do not recommend that you use water/air vacuum cleaners.



Do not expose your rug to the sun for long periods, as they may fade.



To spread wear evenly across the entire surface, we recommended you change the orientation of the carpet 2 or 3 times a year.



To store carpets until the following season, roll them up when they are clean and fully dry, ensuring there are no wrinkles, and store them in a clean, dry place.

GENERAL CLEANING TREATMENTS

If the carpet is stained, you must act as quickly as possible to prevent impregnation of the fabric or design. These are our general cleaning guidelines:

- Clean from the external border toward the centre to avoid propagating the stain.
- Press gently to avoid damaging the carpet pile.
- If you spill something on the carpet, always use kitchen roll or a clean white cloth to mop it up.
- Test out any new products on a corner of the rug.
- Only use very small amounts of cleaning products to avoid your rug from getting wet.
- Always dry horizontally on a towel or a dryer.









In general, depending on the type of stain, we recommend:

- For stains caused by solid substances or dust
Must be scratched off carefully with the tip of a knife or spoon.
Shake and carefully brush the rug to remove any dirt or debris.
- For stains caused by liquid substances
Immediately absorb any excess liquid using a paper towel.

Always read and carefully follow the specific cleaning recommendation for each rug.

SPECIFIC CLEANING INSTRUCTIONS

Certain types of stains penetrate the fibres more quickly, which makes them more difficult to remove. Depending on the type of stain and fibre that your rug is made from, the following are recommended cleaning treatments:

STAIN	RUG MATERIAL	WHAT TO USE?	HOW TO USE IT?
<div></div> <div>Mud</div> <div></div> <div>General dirt</div>	Wool, felt	Ammonia (1 part) + Warm water (3 parts)	<div>1. Allow the stain to dry</div> <div>2. Dry brush and vacuum</div> <div>3. Apply the solution with a sponge or a damp cloth</div> <div>4. Clean with a clean cloth</div> <div>5. Dry with kitchen towel or a clean white cloth, or vacuum</div>
	Jute, other natural fibers	Salt + Warm water	
	Polypropylene, synthetic fibers	Natural detergent + Warm water	
<div></div> <div>Coffee</div> <div></div> <div>Wine</div> <div></div> <div>Chocolate</div> <div></div> <div>Food in general</div> <div></div> <div>Blood</div> <div></div> <div>Urine Faeces</div>	Wool, felt	Natural detergent + Vinegar + Warm water	<div>1. Absorb residue with kitchen towel or a cloth, and vacuum</div> <div>2. Apply the solution with a damp sponge and rub</div> <div>3. Rinse with warm water and damp white cloth</div> <div>4. Dry with kitchen towel or a clean white cloth, or vacuum</div>
	Jute, others natural fibers	Natural detergent + Warm water	
	Polypropylene, synthetic fibers		

PROFESIONAL CLEANING

If there is a stain or another type of mark that you cannot remove with the instructions, or if the rug is in a public area and exposed to heavy traffic, you should use a specialist cleaning service.

If you take the rug to the dry cleaners, it is important to show the professional cleaner the label with the cleaning instructions for your rug, and the respective cleaning guidelines.

It is very important to remind the professional cleaner that cotton-backed rugs must not be dry cleaned, since the chlorinated solvents used in this process break down and dissolve the layer of latex adhered to the back of the carpet, that may interfere with the texture and the structure of your rug.

WARRANTY: GAN products are guaranteed for a period of 2 years against manufacturing defects under normal use and maintenance conditions. Any complaints should be addressed to the GANDIA BLASCO, S.A., authorised distributor, attaching the necessary photographs that show the claimed defect, and the invoice or sales receipt thereof.

